
DEPARTMENT OF HEALTH AND SOCIAL SERVICES



Benchmark Data Submission Technical Webinar for Data Due October 1, 2022

Delaware Health Care Commission
August 22, 2022

TODAY'S PRESENTERS

- DHCC
 - Elisabeth Massa and Stephanie Hartos
- Mercer Health & Benefits LLC
 - Jordan Bublik, Fred Gibison Jr, Peter Kaczmarek, Laurie Klanchar, Yassine Mazboudi, and Alyson Ramsaier
- Introductions/roll call of payers participating today
 - Insurers
 - Division of Medicaid and Medical Assistance (DMMA)



TODAY'S WEBINAR

- The purpose of today's webinar is to provide a technical briefing for insurers and DMMA regarding this year's benchmark spending and quality data submission process.
 - The intended audience for this webinar is staff who will be tasked with preparing their respective benchmark data files for submission.
- Revisions/updates to the data submission process will be highlighted in today's discussion.
- **Focus will be on walking through the revised Excel data submission templates.**
- This webinar is being recorded and will be made available on DHCC's website in the near future:
 - <https://dhss.delaware.gov/dhcc/global.html>
- This presentation is based on information and/or processes known as of the date of the presentation.



RECAP OF BENCHMARKS

- The spending benchmark is the annual change in total health care expenditures measured on a Statewide per capita basis.
 - For CY 2021, the benchmark was set at +3.25%.
 - Comparisons will also be made at the market and insurer level.
- For CY 2021, there are six quality benchmarks, three of which insurers will need to provide data (same three as last year):
 - Adult Obesity
 - Emergency Department Utilization (*insurer data needed*)
 - Opioid-related Overdose Deaths
 - Persistence of Beta-Blocker Treatment After a Heart Attack (*insurer data needed*)
 - Statin Therapy for Patients with Cardiovascular Disease (*insurer data needed*)
 - Use of Opioids at High Dosage

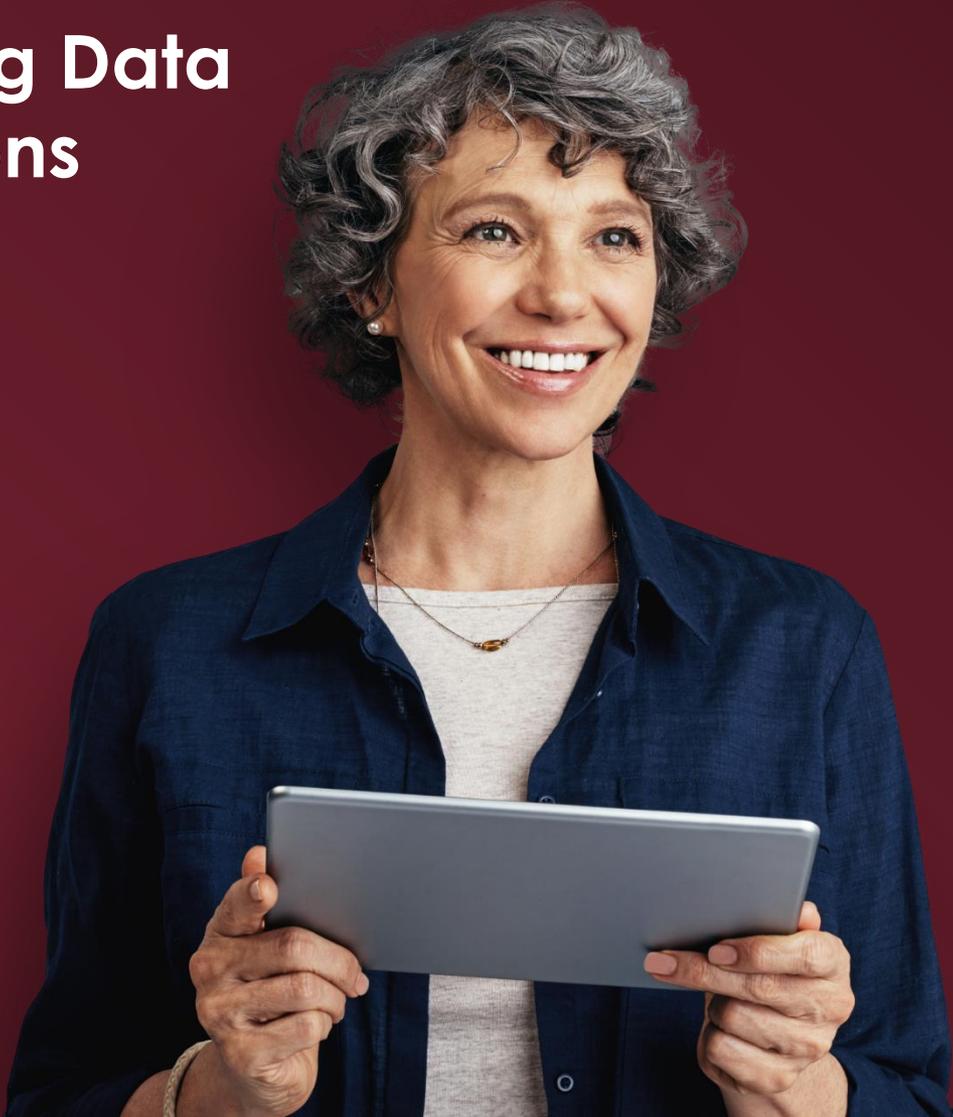


NEW & IMPORTANT ELEMENTS

- **Spending and quality data will be due October 1, 2022.**
 - Additional time to allow for complete and accurate data (e.g., minimize adjustments for unpaid claims liability).
- Data templates were revised to enable payers to perform more self-checks.
 - Goal is to reduce number of resubmissions and delays in arriving at final data.
- Implementation Manual (IM) has been updated.
 - Insurers have their own IM to reference/use.
 - DMMA has a separate IM to reference/use.
- HA1/HB442 makes submission of benchmark data mandatory.
 - DHCC expects all payers to submit complete and accurate data for all respective lines of business applicable to Delaware.



Benchmark Spending Data Submission Instructions



BENCHMARK SPENDING DATA

- Due date is **October 1, 2022, with runout through August 31, 2022.**
- Each payer will provide two years of benchmark spending data:
 - CY 2021 (new) based on incurred date of service.
 - CY 2020 (refresh) based on incurred date of service.
 - Reported in same Excel template (separate tabs).
- Same data specifications apply, only changes applicable to this cycle include:
 - Updated service definition coding logic for primary care.
 - Provision of new CY 2021 data.
 - **Apply same, updated data specifications to both years of data.**
- Excel template has been improved to enable each payer to perform more self-checks and data comparisons before submitting to DHCC.



BENCHMARK SPENDING DATA

- Based on allowed amount.
- Where payer is the primary payer on that claim.
 - Exclude claims where payer is secondary/tertiary insurer.
- Limited to Delaware residents.
- By line of business (e.g., individual, large group, self-insured, Medicare Advantage, Medicaid/CHIP managed care).
- Claims and non-claims categories.
 - Provide as much run-out as possible for accuracy.
 - No changes except for definition of primary care which is to be used in compiling both the CY 2021 and CY 2020 spending data.
- Premium revenues and net paid expenditures to enable computation of net cost of private health insurance.



BENCHMARK SPENDING DATA

- Each insurer and DMMA will be given their own Excel template to complete; pre-populated with the respective payer's CY 2020 data submitted last year.
- Additional tables have been added to the Excel template that will automatically calculate comparisons (values and percent change).
 - New CY 2021 to refreshed CY 2020 data.
 - Refreshed CY 2020 data to last year's CY 2020 data.
 - Some changes are expected, but each payer needs to review for accuracy.
- **We will now do a live walk through of the updated Excel spending data template.** Mock data is used for illustration purposes.
- Email completed Excel template with signed attestation by the **insurer's Actuary** to:
 - Stephanie Hartos stephanie.hartos@delaware.gov
 - CC: to DHCC@delaware.gov



Benchmark Quality Data Submission Instructions



BENCHMARK QUALITY DATA

- Due date is **October 1, 2022**.
 - DMMA is not required to submit any quality data at this time.
- Limited to Delaware residents.
- Commercial and/or Medicaid/CHIP markets as applicable.
- Similar data specifications apply, however, this year includes a request for additional data stratifications.
 - **Additional stratifications by race, ethnicity, gender, and age.**
 - Public input indicates a desire for more stratification of quality results.
- Goal is to increase the collection and reporting of race, ethnicity, gender, and age data over time to support DHCC's effort to identify disparities and care gaps.
 - NCQA is in process of adding these requirements to HEDIS® measures.
- Excel template has been updated to reflect the additional data stratifications request. **Please provide as practical.**



BENCHMARK QUALITY DATA

- Each insurer will provide one year of benchmark quality data.
 - CY 2021 quality data results.
 - Do not resubmit/refresh CY 2020 quality data results.
- Refer to NCQA website for information about applicable HEDIS® measure specifications.
- **We will now do a live walk through of the updated Excel quality data template.** Mock data is used for illustration purposes.
- Email completed Excel template with signed attestation by the **insurer's Chief Quality Officer or Quality Lead** to:
 - Stephanie Hartos stephanie.hartos@delaware.gov
 - CC: to DHCC@delaware.gov



THANK YOU!

For more information about the health care spending benchmark,
visit: <https://dhss.delaware.gov/dhcc/global.html>



Questions?

