



## Dental Resource Guide



**Start your journey to better health by finding what you need in the Dental Resource Guide to schedule a dental visit today!**

**Routine dental care prevents small dental problems from becoming big problems, saves you money and is important part of maintaining your overall health.**



*DELAWARE HEALTH AND SOCIAL SERVICES*  
Division of Public Health  
Bureau of Oral Health and Dental Services

## What Can I Do if I Don't Have Dental Insurance?

Apply for insurance through Medicaid:

- Submit an online application through ASSIST:  
<https://assist.dhss.delaware.gov/>
- Get a paper application mailed to you or find the nearest State Service Center accepting applications onsite by calling.  
1-800-372-2022 or 302-255-9500

## I Do Not Qualify for Medicaid and Need Dental Insurance...

Choose Health Delaware is a free program that helps individuals and businesses learn more about low-cost high- quality health coverage available through the Health Insurance Marketplace.

- Online access: [Choose Health Delaware](#)
- Call 1-800-318-2596 (TTY: 1-855-89-4325) 24 hours a day, seven days a week.
- Or scan the QR code below with your smart phone camera or app to search for a dentist.



## Medicaid Dental Benefit Under Age 21

- Dental services are covered for children eligible for Medicaid through age 20
- Dental services are covered for children eligible for the Delaware Healthy Children Program (DHCP) through age 18

### Who to contact with questions about your coverage?

- Medicaid Customer Relations: 302-571-4900
- Health Benefits Manager: 1-800-996-9969
- Medicaid and DHCP dental insurance for children under 21 is run by Delaware Medicaid and not part of a Managed Care Organization (MCO).

### What is covered?

- Preventive care: dental cleanings, fluoride, sealants, x-rays, etc.
- Restorative care: fillings, crowns, etc.
- Braces: No referral needed for first evaluation. Braces are only covered when they meet the criteria for medical necessity.

Eligible Delaware Medicaid clients in need of non-emergency transportation for dental visits contact:  
Modivcare at **1-866-412-3778**

## Medicaid or (DCHP) Dentist for Children 0 to 20

- [Find a Dentist | InsureKidsNow.gov](#)
- Or scan the QR code below with your smart phone camera or app to search for a dentist:



**Create a Member Login:** The Delaware Medical Assistance Portal (DMAP) contains information about your coverage, benefits, and claims. Create a login and see your personal health benefits?

Visit: <https://medicaid.dhss.delaware.gov/>

**Non-covered services:** Dental services not medically necessary or cosmetic in nature may not be covered. The office must let you know if a service is not covered and what you are expected to pay prior to completing the treatment.

**Non-qualified non-citizens:** Covered for life threatening emergency services and labor and delivery care only. On a case-by-case basis, emergency dental services for a non-qualified alien child through age 20 will be considered for payment when a true documented dental emergency has been substantiated. Only the initial triage services necessary to treat the emergency condition (pain, infection, bleeding) are covered.

## Highmark Health Options Delaware Medicaid (MCO) Dental Coverage Age 21 and Older

Dental benefits include \$1,000 coverage each year. More coverage (up to \$1,500) may be approved for emergency dental care.

### When using your dental benefits, you:

- Do not need a referral
- May have a co-pay of \$3.00
- May have to pay for dental services that are not covered or total more than \$1,000

### Adult dental benefits:

- Examinations, teeth cleaning, x-rays
- Extractions
- Periodontics
- Repairs and Relines to Prosthodontics
- Restorative Services

### Dental benefits do not include:

- Dentures
- Boney impacted Wisdom Teeth (covered under medical insurance)

### Find a Dentist:

Online Access: [HealthTrio connect - Provider Directory](#)

#### Find a Dentist

Scan the QR code with your smart phone camera or app



#### Call Highmark

[1-844-325-6251](tel:1-844-325-6251)

[1-800-232-5460](tel:1-800-232-5460)

## Delaware First Health Delaware Medicaid (MCO) Dental Coverage Age 21 and Older

Dental benefits include \$1,000 coverage each year. Potential additional \$1,500 per member per calendar year on an emergency basis.

### When using your dental benefits, you:

- Do not need a referral
- May have a co-pay of \$3.00
- May have to pay for dental services that are not covered or total more than \$1,000

### Adult dental benefits:

- Examinations, teeth cleaning, x-rays
- Extractions
- Periodontics
- Repairs and Relines to Prosthodontics
- Restorative Services

### Find a Dentist:

- Search for a Dentist click link:  
[Find a HealthCare Provider \(envolvehealth.com\)](https://www.delawarefirsthealth.com/Find-a-Health-Care-Provider)
- View your benefits  
[Medicaid Plan \(delawarefirsthealth.com\)](https://www.delawarefirsthealth.com/Medicaid-Plan)

### Find a Dentist

Scan the QR code with your smart phone camera or app



### Call First Health

[1-877-236-1341](tel:1-877-236-1341)  
(TTY: [711](tel:1-877-236-1341)).

## AmeriHealth Caritas Delaware Medicaid (MCO) Dental Coverage Age 21 and Older

- A maximum benefit limit will be \$1,000 per calendar year.
- An additional \$1,500 will be available via prior authorization for emergency dental care as an extended benefit
- Copay of \$3 per visit
- Members are responsible for any payment of dental services that exceed the benefit limit and/or are not covered.

### Adult Dental Benefits:

- Cleanings
- X-rays
- Fillings
- And more

**Find a Dentist:** Search for a Dentist click link:  
[Search homepage - AmeriHealth Caritas Pennsylvania\(healthsparq.com\)](#)

### Find a Dentist

Scan the QR code with your smart phone camera or app



### Call

#### Diamond State Health

Plan: 1-833-669-7674  
(TTY 1-855-349-6281)

#### DSH Plan-Plus

LTSS: 1-855-777-6617  
(TTY 1-855-362-5769)

## Medicare

Medicare is a federal health insurance program for people 65 and older and for people under 65 with specific disabilities. Medicare only covers dental services related to certain medical conditions or treatments. It does not cover dentures or most routine care like check-ups, cleanings, or fillings.

## Did you Know?

- Some Medicare Advantage Plans (Part C) offer extra benefits that original Medicare doesn't cover- like vision, hearing, or dental.
- Call 1-800-MEDICARE (1-800-633-4227). Be sure to have your Medicare number handy when you call.

## VA Dental Insurance Program (VADIP)

The VA Dental Insurance Program (VADIP) offers discounted private dental insurance for Veterans and family members who meet certain requirements. Find out if you're eligible, and how to enroll in a plan that meets your needs and budget.

For more information click link:

[VA Dental Insurance Program \(VADIP\) | Veterans Affairs](#)

**Phone:** 1-800-698-2411 TTY 711



## **Delaware State Dental Society**

The Delaware State Dental Society Member Locator provides a comprehensive and searchable list of dentists in Delaware by city, zip code or specialty.

Click link below to find a dentist today or scan QR code.

[Find A Dentist \(delawarestatedentalsociety.org\)](http://delawarestatedentalsociety.org)

### **Routine dental care can save you money, time, pain and improves your overall health.**

- Routine care = prevention and early detection of cavities, oral diseases, infections, oral cancer and more.
- Prevention and early detection = cost savings on dental work, improved health, less time off work or school for visits, eliminate pain and infection.
- Poor oral health effects your heart, diabetes, mental health, birth weight of baby, and more.
- Medications you take and some medical conditions effect your oral health.
- Visit your dentist every six months to have your teeth cleaned and checked.

## No Insurance

Below are Delaware clinics listed by county, that provide dental services for a reduced cost.

### New Castle County

#### **Delaware Tech Dental Health Center**

**Location:** 200 North Orange St., Wilmington, 19801

**Phone:** 302-571-5364

**Website:** [Delaware Technical Community College \(dtcc.edu\)](http://dtcc.edu)

**How to Apply:** [Program Eligibility | Delaware Technical Community College \(dtcc.edu\)](#)

#### **The Edwin L. Granite, D.M.D., Oral and Maxillofacial Surgery & Hospital Dentistry Clinic**

**Location:** Wilmington Hospital, 501 West 14th St., Wilmington, 19801

**Phone:**

- **English:** 302-320-4850
- **Española** 1-844-245-5071
- **普通話/普通话** 1-844-245-5244
- **Kreyòl Ayisyen** 1-844-245-5110
- **한국어** 1-844-245-5113

**Website:** [Dentistry \(christianacare.org\)](http://christianacare.org)

#### **Henrietta Johnson Medical Center – Southbridge**

**Location:** 601 New Castle Ave., Wilmington, 19801

**Phone:** 302-655-6187 ext. 416

**Website:** [HOME \(hjmc.org\)](http://hjmc.org)

#### **Nemours Children's Health Wilmington**

**Location:** 1600 Rockland Road, Wilmington, DE 19803

**Phone:** 1-800-416-4441

**Website:** [Find a Location | Nemours Children's Health System](#)

## **Nemours Senior Care**

**Location:** 1801 Rockland Road, Wilmington, 19803

**Phone:** (302) 651-4400 or toll-free: (800) 292-9538

**Hours:** 8 a.m. to 4:30 p.m. Monday through Friday

**How to Apply:** [Requirements & Application\(seniorcarenemours.org\)](#)

**Website:** [Dental « Vision, Hearing, Dental \(seniorcarenemours.org\)](#)

## **The Pierre Toussaint Dental Office**

**Location:** 830 Spruce St., Wilmington, 19801

**Phone:** (302) 652-8947

**Ages:** 19 – 64

**Website:** [Ministry of Caring : Support Services](#)

## **Westside Family Health Care Dental**

**Location:** 1802 W. 4th St. Wilmington, DE 19805

**Phone:** (302) 655-5822

**Website:** [Locations & Hours – Westside Family Healthcare \(westsidehealth.org\)](#)

### **Did you know?**

- Physicians will often request a dental clearance before complicated medical procedures such as joint replacement, heart surgery, radiotherapy, etc.
- Bad bacteria from dental disease can travel to surgical sites and cause complications, increase your risk of infection or could possibly be life threatening.
- Good oral health will prevent surgical delays.

## Kent and Sussex counties

### **Nemours Senior Care**

**Location:** 101 Wellness Way, Milford, DE 19963

**Phone:** 302-930-9915 or toll-free: 1-800-763-9326

**Hours:** 8:00 a.m. to 4:30 p.m. Monday to Friday

**Ages:** 65 and older

**How to Apply:** [Requirements & Application](#)

([seniorcarenemours.org](http://seniorcarenemours.org))

**Website:** [Dental « Vision, Hearing, Dental](#)

([seniorcarenemours.org](http://seniorcarenemours.org))

### **La Red Health Center**

**Location:** 21444 Carmean Way, Georgetown, DE 19947

**Phone:** 302-855-1233

**Website:** [La Red Health Center - Oral Health Services](#)

### **Did you know?**

- Human papillomavirus (HPV) can cause serious health problems, including oral cancer. HPV can infect the mouth and throat, including the base of the tongue and tonsils. This is called oropharyngeal cancer. HPV is thought to cause 70% of these cancers in the United States and it is more common in men
- The Centers for Disease Control and Prevention (CDC) recommends HPV vaccination for all 11- to 12-year-olds. CDC also recommends HPV vaccination for everyone through age 26 years, if not vaccinated already.

## **Bureau of Oral Health and Dental Services (BOHDS)**

**VISION:** Delawareans will experience an enhanced quality of life through optimal oral health.

- Call BOHDS Dental Helpline: 302-318-8850
- <https://www.dhss.delaware.gov/dhss/dph/hsm/ohphome.html>
- Or scan the QR code below with your smart phone camera.

