Delaware Health and Social Services

Division of Medicaid and Medical Assistance

CHILDREN WITH MEDICAL COMPLEXITY ADVISORY COMMITTEE

CHILDREN WITH MEDICAL COMPLEXITY

ADVISORY COMMITTEE AGENDA

- Welcome and Roll Call – DMMA Director, CMCAC Chair, Steve Groff
- Review Notes from July 17th meeting
- General Updates
  - 4/17/19 Meeting notes revisions
  - Annual Summary
  - Website – links and family involvement
- Skilled Home Health Workgroup Quarterly Report
- Private Duty Nursing Workforce Study
- Emergent Care Decision Tree
- Data Workgroup Quarterly Report
- Data Update
- Private Duty Nursing Gaps in Care Update
- Public Comment

SKILLED HOME HEALTH NURSING WORK GROUP

QUARTERLY REPORT

PERIOD ENDING SEPTEMBER 30, 2019

QUARTER 3 ACTIVITIES

- Met bi-weekly
- Arranged for University of Delaware Center for Disabilities Studies to conduct the Workforce Capacity Study
- Finalized definition of emergent care and PDN Emergent Care Decision Tree
- Obtained hospital and home health agency perspective on Prior Authorization (PA) process
- Identified need to review DE Medicaid Provider Manual content specific to PA process
- Identified need to review DE Home Health Agency Regulations specific to the provision of PDN

KEY ISSUES TO NOTE

- Workforce Capacity Study is moving forward
- Emergent Care definition and Emergent Care Decision Tree finalized with extensive family input
- Obtained information on PA process from multiple perspectives

UPCOMING ACTIVITIES

- Conduct Workforce Capacity Study
- Develop toolkit for navigating the PA Process
- Complete review of Medicaid Provider Manual and Home Heath Agency Regulations
- Upcoming meetings: 10/21, 11/4, 11/18

2019 Q1

- Finalize work plan
- Present highlights to Advisory Committee

2019 Q2

- Design workforce study
- Review existing provider/provider agency PA process

2019 Q3

- Develop PDN Emergent Care definition and Decision tree
- Arrange for administration of Workforce Capacity Study
- Collect feedback regarding PA process from multiple stakeholder groups

2019 Q4

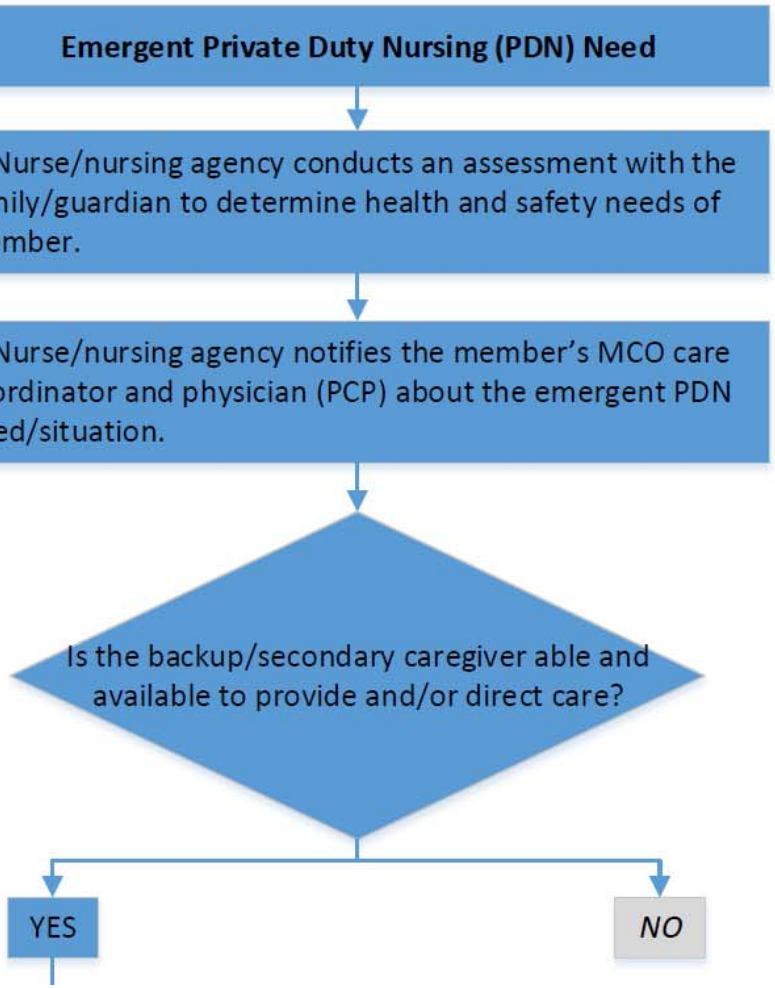
- Conduct Workforce Capacity Study
- Develop toolkit for PA process
- Complete review of Provider Manual, Home Health Agency Regulations
- Review timeline for cultural competency training prior to year end based on Family Voices' availability

EMERGENT CARE DECISION TREE

STRENGTHEN THE NETWORK OF HOME HEALTH PROVIDERS FOR CHILDREN WITH MEDICAL COMPLEXITY.

Private Duty Nursing Emergent Care Decision Tree

October 10, 2019



Emergent PDN Need = Parent/primary caregiver is unexpectedly unable to provide or direct care for the member with complex medical needs

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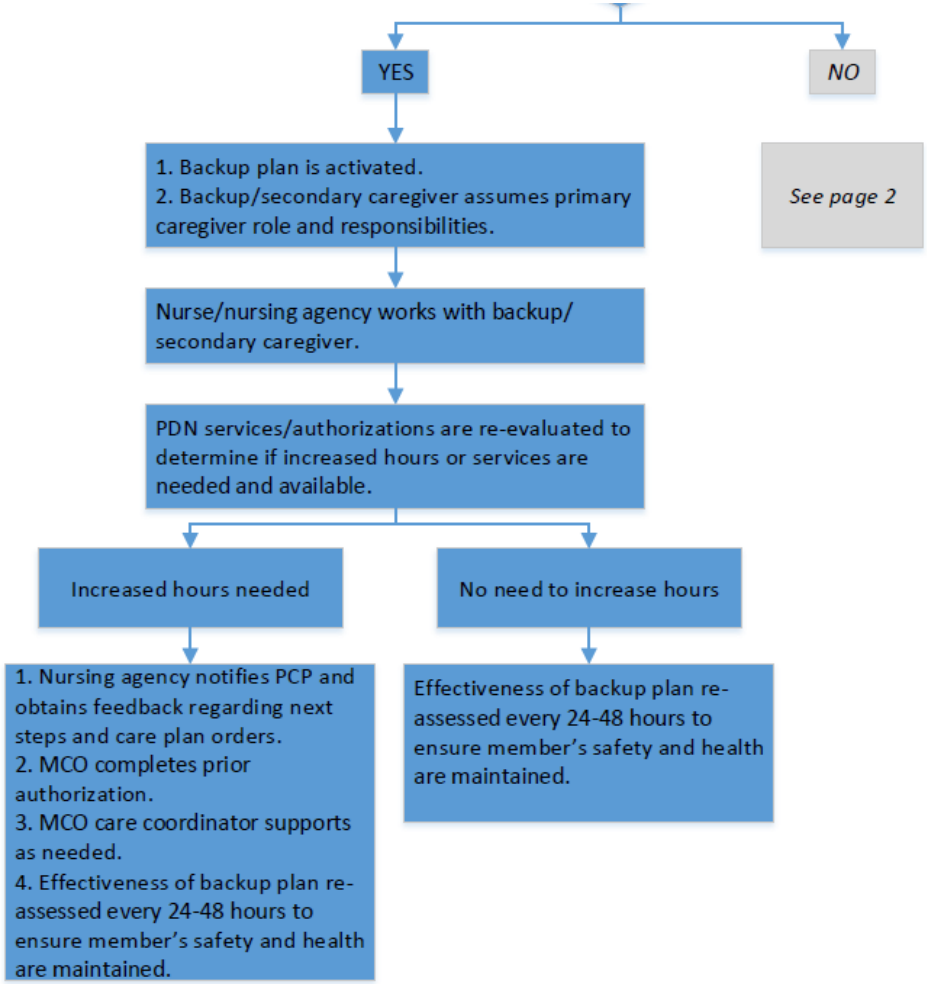
Private Duty Nursing Emergent Care Decision Tree

October 10, 2019



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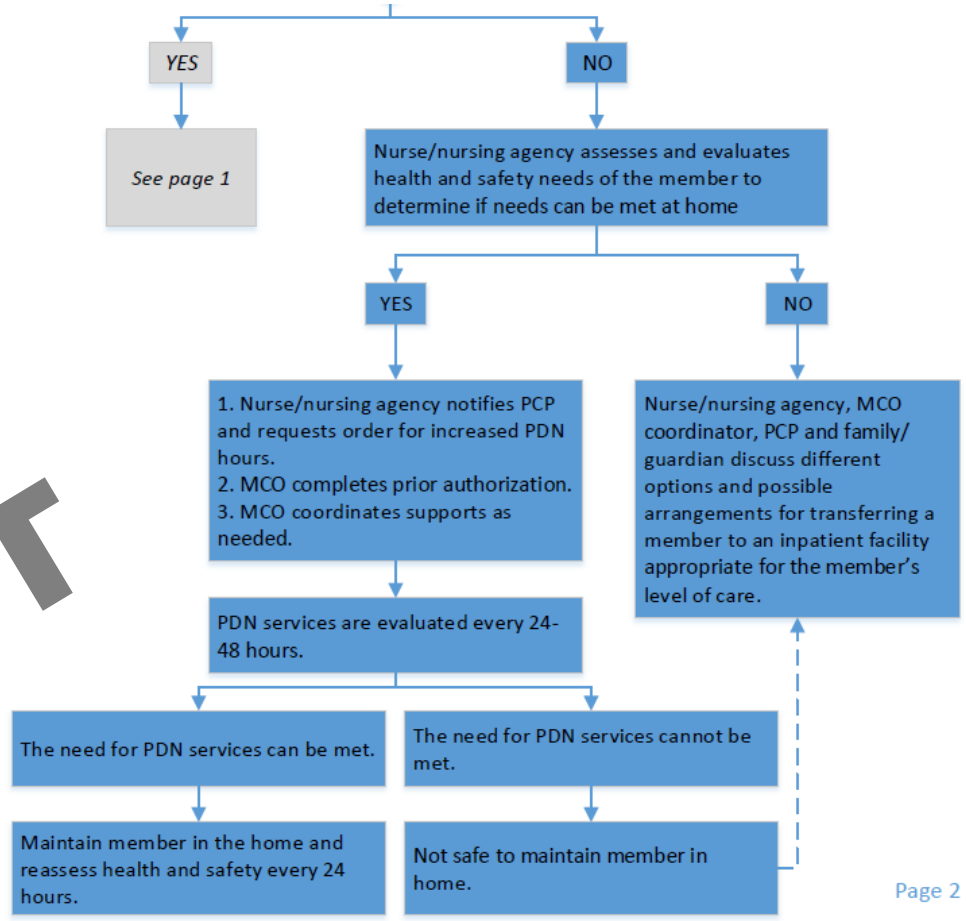

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DATA WORK GROUP

QUARTERLY REPORT

PERIOD ENDING SEPTEMBER 30, 2019

QUARTER 3 ACTIVITIES

- Met biweekly
- Reviewed MCO PDN gaps in care data
- Completed collection of demographic data and utilization data for CY 2014-2017 and initial analysis
- Secured Vital Research to conduct family focus groups and survey

KEY ISSUES TO NOTE

- Findings from demographic and utilization data trend analysis
- Continued review of MCO PDN gaps in care data

UPCOMING ACTIVITIES

- Develop and implement family focus groups and survey
- Begin analysis of MCO PDN gaps in care data
- Complete collection/analysis of demographic and utilization data for CY 2014-2017
- Upcoming meetings: 10/22, 11/5

2019 Q1

- Identify CMC population
- Present initial data to Advisory Committee
- Draft elements for MCO PDN gaps in care analysis

2019 Q2

- MCOs complete PDN gaps in care analysis. Workgroup reviews results
- Present initial summary to Advisory Committee
- Analysis of CY 2017 demographic and utilization data

2019 Q3

- Secure resource for family focus groups and survey
- Reviewed MCO PDN gaps in care data
- Continue analysis of demographic and utilization data

2019 Q4

- Continue analysis of MCO PDN gaps in care data
- Develop and implement family focus groups and survey
- Continue analysis of demographic and utilization data
- Present updates

DATA UPDATE

CMCAC DATA WORKGROUP Q3 REPORT

PRIVATE DUTY NURSING GAPS IN CARE UPDATE

PUBLIC COMMENT