

Page(s)	2018 Quality Management Strategy	Page(s)	2023 Quality Strategy
4 - 17	Quality Management Structure	1 - 11	Introduction—Different appearance
22 - 28	<i>Goals and Objectives</i>	28 - 31	<i>Goals and Objectives</i>
	Goal 1: To improve timely access to appropriate care and services for adults and children with an emphasis on primary and preventive care, behavioral health and to remain in a safe and least-restrictive		Goal 1: Improve Maternal and Infant Health
21	Goal 2: To improve quality of care and services provided to DSHP, DSHP Plus and CHIP members.	28	Goal 2: Improve Chronic Condition Management
23	Goal 3: To control the growth of health care expenditures.	29	Goal 3: Reduce Communicable Diseases
26	Goal 4: To assure member satisfaction with services	29	Goal 4: Improve Behavioral Health Condition Identification and Management
27		30	Goal 5: Improve Member Experience of
	Monitoring Mechanisms-State	31	Care
39	Monitoring and Evaluation	26	Improvement Strategies and Monitoring Activities
			PROMISE Program waiver assurances and
70	Appendix I - PROMISE Sub-Assurances	36	sub-assurances
41	Performance Improvement Projects	43	DMMA Specific PIP Requirements
			*DSHP Plus Program waiver assurances
		32	and sub-assurances
			*Appendix C: Quality Strategy Crosswalk
		58	
			*Appendix B: Quality Strategy Goals and
		58	Objectives
			*New