



September 27, 2024

The Delaware Division of Medicaid and Medical Assistance (DMMA) requires contracted Managed Care Plans participating in the Diamond State Health Plan Medicaid/CHIP or the Diamond State Health Plan-Plus to achieve and maintain accreditation status awarded by the National Committee for Quality Assurance (NCQA). DMMA evaluates Plans’ performance on this requirement annually.

In addition to the standard NCQA accreditation, starting in 2023, DMMA required all contracted Managed Care Plans to obtain NCQA Health Equity Accreditation. This additional accreditation emphasizes our commitment to ensuring that health equity is an integral part of healthcare delivery to our Medicaid members.

DMMA currently contracts with three MCOs, 0 PIHPs, and 0 PAHPs.

The tables below provide the current NCQA accreditation status and NCQA Health Equity Accreditation status for each contracted plan. As of this date, two contracted Managed Care Plans have achieved 'Accredited' status, while one Managed Care Plan is expected to achieve accreditation by December 31, 2024.

NCQA Accreditation Status:

MCO	Accreditation Status	Accreditation Effective Date	Next Review Date
AmeriHealth Caritas Delaware	Accredited	August 2, 2024	August 2, 2027
Delaware First Health, Inc.	Anticipated	Anticipated, December 31, 2024	August 2027
Highmark BCBSD Health Options Inc.	Accredited	June 6, 2024	June 6, 2027

NCQA Health Equity Accreditation Status:

MCO	Accreditation Status	Accreditation Effective Date	Next Review Date
AmeriHealth Caritas Delaware	Accredited	August 2, 2024	August 2, 2027
Delaware First Health, Inc.	Accredited	September 26, 2024	September 26, 2027
Highmark BCBSD Health Options Inc.	Provisional	August 26, 2024	August 26, 2025

For additional information regarding the accreditation status Medicaid Health Plans can achieve, including details on the Health Equity Accreditation, please refer to the following NCQA website:

<https://www.ncqa.org/programs/health-plans/health-plan-accreditation-hpa/>.

Best regards,

A handwritten signature in black ink, appearing to read 'Richard Holaday', with a stylized, cursive script.

Richard Holaday, MHA

Quality Director

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